

Service Shop



ACCESS

to 7000+ genuine spares and accessories at competitive prices



RESOLVE

issues remotely through user manuals and do-it-yourself videos



TRACK

orders and deliveries to reduce downtime and improve productivity



Technical Errors

- [Are there any other HIDDEN charges?](#)
- [What does it cost me to register online?](#)
- [Will there ever be a charge to access the portal?](#)
- [Will the parts which I order online cover the warranty?](#)
- [How can I get technical help?](#)
- [What about faulty/dead on arrival \(DOA\) parts?](#)
- [How can I avail installation service for my order?](#)

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- **Are there any other HIDDEN charges?**
No there are no other charges.
 - **What does it cost me to register online?**
There is no charge to register and no charge to access the portal to search, Identify and order parts.
 - **Will there ever be a charge to access the portal?**
There is no charge to access the portal to search, ID and order parts.
 - **Will the parts which I order online cover the warranty?**
As per GE terms and conditions, if the parts are under warranty it will be applicable.
 - **How can I get technical help?**
Please contact our Customer care services. (Details mentioned above).
 - **What about faulty/dead on arrival (DOA) parts?**
Please raise issue at 'Contact Us' form on the portal. (Details mention above).
 - **How can I avail installation service for my order?**
Contact Customer Service regarding installation service. (Details mention above).